

## GENERAL TERMS AND CONDITIONS OF SALE

The Société des alcools du Québec (SAQ) is now offering our individual clients the opportunity to purchase “**Le Courier vinicole – JEWELS OF THE WINE WORLD**”, as part of our current online sale.

We ask that you complete your purchase order every week until the operation deadline. You can place as many orders as you wish during the sale, by filling out the online order form available on the SAQ Inspire Signature website.

“**Le Courier vinicole – JEWELS OF THE WINE WORLD**” sale is a web exclusive sale. The only way to purchase these products is to complete the online order form.

If demand exceeds supply, a computerized lottery will be held **Monday, February 24, 2020, at noon** among all orders received until then.

Payment for the allocated products will be taken on **Tuesday, February 25th, 2020**, and must be made by credit card: **Visa, MasterCard or American Express**. Please indicate the card number, expiration date and name of the cardholder on the purchase order. It is very important to type your name in the space provided. It is your responsibility to provide us with all the necessary information to ensure the payment goes through on time. The SAQ reserves the right to cancel any and all unpaid orders by the Friday, May 3th, 2020, deadline.

**Wednesday, February 26th, 2020**, SAQ Inspire Signature will send its clients an email confirmation of the number of bottles that have been allocated and charged.

Please keep in your files the receipt confirmation of your order sent by email.

## SALE PRICES

Prices indicated in the online order form are prices that have been established for sale to individual clients.

Clients with a liquor permit from the Régie des alcools, des courses et des jeux must mention this on the purchase order. They must also provide the name of their establishment as well as the name of the contact person, and all other requested information. Payment of the order and determination of the sale prices will follow usual procedures. However, the final sales price of products for clients with liquor permits will be the price listed in the catalogue plus the taxes normally charged to permit holders, which will be collected by the SAQ upon delivery of the products

The name indicated on the order form must be the same as the name of the cardholder whose card is being used to make the purchase. In the event that the name on the order form is different from the name of the cardholder, the SAQ reserves the right to cancel the order at its discretion without prior notice.

Orders will be delivered by the end of June 2020. Prior to this, you'll receive a shipping confirmation by email that is important to keep.

All orders not claimed at the client's chosen SAQ outlet within 30 days after they are available for pickup can be cancelled without further notice, and a reimbursement cheque for the total amount of the purchase will be expedited to the last mailing address listed for the client in the SAQ's files.

Any persons unable to claim their products once they are available for pickup must contact the SAQ Inspire Signature.

## **CANCELLATION OF THE SALE AND TRANSFER OF THE ORDER**

Products that have been awarded after a draw are neither refundable nor exchangeable.

Under no circumstances may the products ordered by one client be transferred to another client.

## **LIMIT OF RESPONSIBILITY**

If, for any reason, the SAQ cannot deliver the products to the client, its sole responsibility is to credit the client for the amount of the payment made by the client.

Note: The different sales and rebates offered in stores are not applicable to the current “**Le Courier vinicole – JEWELS OF THE WINE WORLD**” sale.

**In order to retain SAQ Inspire Signature membership privileges,  
you must order a minimum of 150\$ per year.**

## **ALLOTMENT PROCEDURE**

Given that all the great wines offered in this edition of “**Le Courier vinicole – JEWELS OF THE WINE WORLD**” are produced in limited quantities, the stocks available are also limited.

If the quantities are insufficient to honour all orders, the SAQ, at its discretion, may for each product offered:

- A) Attribute a percentage of the available quantities to clients with a liquor permit from the Régie des alcools, des courses et des jeux;
- B) Limit the number of bottles allowed per order;
- C) Allot bottles using a computerized lottery system.

## **GUARANTEE**

The SAQ guarantees these products for a period of 12 months from the date of possession by client. Upon return of a defective product, the SAQ will replace it or reimburse the full purchase price. For further information concerning the exchange and reimbursement policy, please contact the Services SAQ Signature.

## **TRANSACTION SECURITY**

To ensure transaction security, encoding is used to transmit digital data via computer network or to ensure confidentiality of important files stored on your computer. The clearly worded text is turned into an unintelligible text using complex algorithms and cryptograms known as keys. A reverse operation is applied for decoding.

The SAQ Inspire Signature website uses the asymmetrical encoding, which requires a key for encoding and another for decoding. Decoding requires knowledge of both keys; one cannot be deduced from knowing the other. To send an encoded message, the sender uses the encoding key; the recipient can only decode the message by using a decoding key. No key changes hand when this method is used. This method ensures the secured transmission of your credit card number over the Internet to our payment system.

When you use the payment form, the information about your credit card is transmitted via the Internet using the SSL (Secure Socket Layer) protocol. This protocol enables secured transmission of information to our payment system.

For more information on this sale, please contact:

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